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# Exclusive Membership Benefits

Accommodation Hotels





## ABOUT THE AHA|SA

Established in 1871, the Australian Hotels Association (SA) is the peak body for the South Australian Hotel Industry and is a member of the National AHA Federation. The AHA|SA currently enjoys record levels of membership with more than 80% of the states 627 hotels as members, ranging from small country pubs to international hotels.

The AHA|SA has one of the highest profiles of any professional body in South Australia, and is nationally regarded for its political and industrial lobbying.

The AHA|SA's objectives are to protect and promote the rights and interests of licensed industry businesses, and to maintain and promote high standards of service. These objectives are achieved through the provision of a comprehensive array of services to members.



### TOURISM ACCOMMODATION AUSTRALIA (SA)

The TAA (SA) is a vibrant division of the AHA|SA, which addresses issues that specifically impact on accommodation venues. Many of the largest accommodation hotel chains are members of the TAA (SA). The TAA holds regular meetings and events, and is vital in promoting the role of hotels within the tourism industry.

### INDUSTRIAL RELATIONS/HUMAN RESOURCES ADVICE

Members are able to obtain up to date industry specific information/representation on all employment/workplace related matters, such as legislation obligations in terms of Award coverage, interpretation and wages/salaries, staff training, employment, industrial instruments, i.e. contracts, Enterprise Agreements and Individual Workplace Agreements, principles of procedural fairness relating to performance and termination advice.

Advisory/representative assistance is also provided in the areas of Work, Health and Safety, Workers Compensation, Human Rights and Equal Opportunity. Our Advisors are qualified to assist in all aspects of national industrial relations legislation, and State related workplace related legislation.

### LICENSING

Whether you want to alter your current licence, apply for changes to your licence or address issues with problem guests, expert advice and advocacy is on hand.

### BUSINESS SERVICES

The AHA|SA can offer independent advice in matters pertaining to electricity supply arrangements, hotel audits and assist with the preparation and selection of the best available insurance cover and terms for your hotel. The AHA|SA can also assist members with the process and procedures to ensure a smooth transition following a change in ownership of a hotel.

### INDUSTRY ADVICE

The AHA|SA boasts managers on its staff that are astute professional in all aspects of the accommodation hotel industry. If you have questions about anything that is happening in your hotel, whether it be a legal dispute, accommodation queries, troublesome guests, on-site restaurants amongst other things, the AHA|SA has the answers.

### TRAINING

The AHA|SA is a Registered Training Organisation (RTO) and offers members nationally recognised training in Responsible Service of Alcohol Training in the CBD and regional areas on demand. The AHA|SA can also give advice on what training requirements need to be met under the General Code of Practice under the *Liquor Licensing Act 1997*.

### INDUSTRY VOICE TO GOVERNMENT

The AHA|SA maintains close relationships with Members of Parliament and Government Departments and lobbies to protect the interests of your business. The AHA|SA is also represented on the Board of the SA Tourism Commission and other tourism related bodies in the State.

### REGULAR UPDATES AND NEWS

AHA|SA members are kept informed of the latest law changes and industry developments in the accommodation and tourism sectors, through an extensive communication network including Member Updates, General Updates, Regional Meetings and access to the 'Members Only' section of the AHA|SA website. Members also receive the industry magazine Hotel SA on a bi-monthly basis.

### EXCLUSIVE AHA|SA EVENTS

AHA|SA members can enjoy participation in exclusive AHA|SA events such as Regional Meetings, Industry Trade Show, Hotel Industry Awards for Excellence and more.



#### AON

The AHA|SA is proud to partner with AON, the leading provider of insurance and risk management solutions to the hotel industry. AON's 'Hostpack' hotel insurance is designed to meet the unique needs of hotels operations.



#### HOSTPLUS

The AHA|SA is proud to partner with HOSTPLUS, the national industry superannuation fund for all hospitality, tourism, sport and recreation employees.

### Testimonial:

*As General Manager of the Rockford Adelaide, through my personal experience, membership with the AHA is a vital resource tool which provides our business with an additional layer of support for all aspects of industrial relations. AHA also provides and shares relevant industry information providing the hotel with a measure of activity in both the Adelaide and national market.*

Sharon Martin  
General Manager  
Rockford Adelaide