



# MEDIA RELEASE

30 July 2019

## Crafers Hotel wins top award at AHA|SA Hotel Industry Awards for Excellence 2019

The Crafers Hotel in the Adelaide Hills has been recognised as the **Best Overall Hotel in South Australia** for a second year in a row at the **AHA|SA Hotel Industry Awards for Excellence 2019**, held at the Adelaide Entertainment Centre tonight.

Also winning the highly competitive categories of **Best Bistro Casual Dining – Outer Metropolitan** and **Best Bar Presentation & Experience – Metropolitan (joint winner)**, The Crafers Hotel has now cemented its position as a leader in the industry, thanks to the dedication and vision of owners Julie and Ed Peter (with shareholders Brett Matthews and Jodi Brumby).

The Adelaide Hills region continued to shine with **Mount Lofty House** in Crafers receiving two awards, winning **Best Deluxe Accommodation** and **Best Restaurant – Accommodation Division** for its popular Hardy's Verandah Restaurant.

Other winning Adelaide Hills venues were **The Barker Hotel**, winning the category for **Best Draught Beer Quality – Metropolitan**, and the **Uraidla Hotel** taking out the award for **Environmental & Energy Efficiency Practice**.

One of SA's most remote hotels, the **Innaminka Hotel**, which is 1065 north east of Adelaide has won the award for **Best Tourism & Regional Promotion**. A marketing and tourism plan established in 2016 has proven successful in drawing many people to the hotel and region. In addition, the Hotel's General Manager Jo Fort was the pioneer of the 'Outback Loop', a regional destination venture promoting outback South Australia to the world.

**Electra House** on King William Street won the coveted award of **Best Restaurant – General Division Metropolitan** for its restaurant, Level One, and its delicious and creative Modern Asian dishes.

**Atura Adelaide Airport**, Adelaide's newest Accommodation hotel, has won **Best Mid-Range Hotel Accommodation**. Characterised by its modern atmosphere and free-flowing communal spaces, the hotel provides a spacious and contemporary space for corporate and leisure guests alike.

One of Adelaide CBD's most dynamic new venues, **Sparkke at the Whitmore**, was also recognised tonight, winning **Best Redeveloped Hotel – Metropolitan (Joint Winner)**. The extensive renovation has completely transformed one of the city's oldest hotels into an exceptional brewpub.

"Congratulations to all the winners in the 2019 Hotel Awards for Excellence. The South Australian hotel industry is a diverse and high-quality industry that offers something for everyone" said AHA|SA General Manager, Ian Horne.

"Whether it be enjoying a meal or drinks with friends, experiencing live music from the best local and international artists, or travelling throughout South Australia to experience this great state of ours, South Australian hotels continue to offer top class hospitality, accommodation and entertainment. All winners should be very proud of their achievements, and for what they contribute to the community in SA".

The **2019 AHA|SA Hotel Industry Awards for Excellence** was held on **Tuesday July 30 at the Adelaide Entertainment Centre**. Over 860 people attended this premier event with entertainment provided by Sheppard, and co-hosted by Mark Soderstrom and Hans.

All winners from the AHA|SA Awards will now go on to compete in the National AHA Awards to be held on the Gold Coast on September 16, 2019.

For further information, please read the following pages or contact:

**Media Comment**

**Ian Horne, General Manager AHA|SA**  
0437 298 258

**General Enquiries**

**Lucy Randall, AHA|SA Events Manager**  
0421 702 227

**WINNERS - 2019 AHA|SA AWARDS FOR EXCELLENCE**

**DRAUGHT BEER QUALITY – METROPOLITAN**

The Barker Hotel

**DRAUGHT BEER QUALITY – COUNTRY**

Vine Inn Barossa

**MID-RANGE HOTEL ACCOMMODATION**

Atura Adelaide Airport  
*Ibis Adelaide – Judges Commendation*

**BOUTIQUE/SUPERIOR HOTEL ACCOMMODATION**

Stirling Hotel

**DELUXE HOTEL ACCOMMODATION**

Mount Lofty House

**BISTRO CASUAL DINING – COUNTRY**

Sevenhill Hotel  
*Greenock Creek Tavern – Judges Commendation*

**BISTRO CASUAL DINING – INNER METROPOLITAN**

The Tasting Room | East End Cellars  
*Earl of Leicester Hotel - Judges Commendation*

**BISTRO CASUAL DINING – OUTER METROPOLITAN**

Crafers Hotel  
*Torrens Arms Hotel- Judges Commendation*

**HEALTHY MENU CHOICES FOR KIDS**

Brompton Hotel

**RESTAURANT – ACCOMMODATION DIVISION**

Mount Lofty House

**RESTAURANT – GENERAL DIVISION METROPOLITAN**

Electra House Hotel

**BAR PRESENTATION & EXPERIENCE – COUNTRY**

Mount Gambier Hotel

**BAR PRESENTATION & EXPERIENCE – METROPOLITAN**

Crafers Hotel (Joint Winner)

The Exchange, Gawler (Joint Winner)

**OUTDOOR OR NON-ENCLOSED FACILITY**

Feathers Hotel

**LIVE MUSIC VENUE – METROPOLITAN**

The Gov

*Hotel Metropolitan – Judges Commendation*

**LIVE MUSIC VENUE – COUNTRY**

Pretoria Hotel, Mannum

**ENTERTAINMENT VENUE**

Arkaba Hotel

**SPORTING ENTERTAINMENT VENUE**

Warradale Hotel

**COMMUNITY SERVICE & SUPPORT**

Vine Inn Barossa

**MARKETING & PROMOTION – GENERAL DIVISION**

Ramsgate Hotel

*Duke of Brunswick Hotel – Judges Commendation*

**TOURISM & REGIONAL PROMOTION**

Innamincka Hotel

**ENVIRONMENTAL & ENERGY EFFICIENCY PRACTICE**

Uraidla Hotel

*Electra House Hotel – Judges Commendation*

**GAMING VENUE – COUNTRY**

Park Hotel, Mount Gambier

**GAMING VENUE – METROPOLITAN**

Mawson Lakes Hotel

**TAB LICENSED VENUE**

Marryatville Hotel

**MEETING & EVENTS VENUE – SPECIALIST & ACCOMMODATION DIVISION**

Adelaide Oval

**MEETING & EVENTS VENUE – GENERAL DIVISION**

Lion Hotel, North Adelaide

*The Highway – Judges Commendation*

**RETAIL OUTLET**

East End Cellars (Joint Winner)

The Pickled Duck (Joint Winner)

**SMALL VENUE**

Clever Little Tailor

**REDEVELOPED HOTEL – METROPOLITAN**

Sparkke at the Whitmore (Joint Winner)

V Hotel, Virginia (Joint Winner)

**STAFF DEVELOPMENT & TRAINING - GENERAL DIVISION**

South Eastern Hotel, Mt Gambier

*Novotel Barossa Valley Resort – Judges Commendation for Staff Development & Training Accommodation Division*

**HOTEL INDUSTRY RISING STAR AWARD**

Beach Hotel, Seaford - Jessica Rugless

**BEST OVERALL HOTEL**

Crafers Hotel

## **2019 AHA|SA Hotel Industry Awards for Excellence Winners**

### **DRAUGHT BEER QUALITY – METROPOLITAN**

The Barker Hotel

### **DRAUGHT BEER QUALITY – COUNTRY**

Vine Inn Barossa

Winners of the Draught Beer Quality Award were assessed by personnel from Coopers, CUB and Lion against a set of strict criteria which included storage, delivery and presentation.

### **MID-RANGE HOTEL ACCOMMODATION - Atura Adelaide Airport**

*Ibis Adelaide – Judges Commendation*

Opening its doors less than a year ago, the Atura Hotel offers business and leisure travellers the ultimate in comfort and convenience, with stylish design. Characterised by its modern atmosphere and free-flowing communal spaces, the highly anticipated seven-storey hotel has undoubtedly become a destination for corporate and leisure travelers alike.

The hotel features a range of spacious and contemporary guest rooms, some with city views and for those who appreciate aviation, the Runway Rooms give unparalleled views of the airport runway. Guest rooms have been designed around the comfortable EVENT dream beds and a multipurpose work zone.

### **BOUTIQUE/SUPERIOR HOTEL ACCOMMODATION - Stirling Hotel**

5 Rooms at the Stirling Hotel is designed to offer guests a relaxing and comfortable experience. The opulence is obvious as you enter the first floor; thick carpet, lofty ceilings, quality light fittings and ‘quietness’ that is calming. The rooms are spacious, uncluttered and unique with luxurious bathrooms and quality automated fittings. The balcony rooms feature private outdoor settings overlooking the leafy main street of Stirling in the warmer months or open gas fireplaces for a cosy, warm and relaxing night in those cooler months. Finished with bespoke art and furnishings and complemented with the outstanding dining and bar facilities of the hotel, the Stirling Hotel is a complete package.

### **DELUXE HOTEL ACCOMMODATION - Mount Lofty House**

Overlooking the picturesque Piccadilly Valley, Mount Lofty House stands in elegance and grandeur. After almost 170 years, a recently completed six-million-dollar refurbishment of the original manor and its 1988 added guest wing, has breathed new life into the stately hotel. The hotel has 32 rooms and two suites in the main house and boasts four self-contained cottages located within the estate. Guests are treated to luxury throughout with care given to customer service, décor and comfort.

### **BISTRO CASUAL DINING – COUNTRY - Sevenhill Hotel**

*Greenock Creek Tavern – Judges Commendation*

The Sevenhill Hotel has continued to provide guests with an experience that keeps them coming back week on week and year on year. The seasonal menu includes traditional pub favourites as well as new and innovative dishes. Everything is prepared with an emphasis on freshness and locality. Keeping in mind the ever-changing dietary requirements of its customers, the menu offers plenty of gluten and dairy-free options and kids are well catered for without using processed ingredients. Full table service is offered by friendly, vibrant and welcoming staff. Accompanied by Clare Valleys best wines in a unique setting, Sevenhill Hotel is a wonderful dining experience.

**BISTRO CASUAL DINING – INNER METROPOLITAN - The Tasting Room | East End Cellars***Earl of Leicester Hotel - Judges Commendation*

East End Cellars has been established for 21 years in the leafy hub of the East End of Adelaide. EEC, as it is known by the locals – has the feel of a European wine bar, stylish but not pretentious. The in-house chef curates the menu with seasonal offerings that change frequently with what is best on offer from local producers and beyond. It may be a small tapas style plate to share or one of the daily specials – there is something to fit all tastes, diets and budgets. Customers are encouraged to choose their own wine to take to the seated area to enjoy with something freshly prepared in the open kitchen. The excellent customer service creates a warm and friendly atmosphere where people can feel connected.

**BISTRO CASUAL DINING – OUTER METROPOLITAN - Crafers Hotel***Torrens Arms Hotel- Judges Commendation*

The delicious French inspired menu at the Crafers Hotels takes diners for a journey, from all day appetizers, traditional fare, grand dishes to desserts. They are focussed on sourcing local ingredients where possible including meats, dairy and fresh produce. The Crafers has a wonderful wine selection and cellar including a professional sommelier on hand to assist the patron. The Crafers team has set the bar high and regular training occurs with all staff to ensure Standards of Service are understood and applied. Back to back wins in this category shows its consistently high standard.

**HEALTHY MENU CHOICES FOR KIDS - Brompton Hotel**

The Brompton has displayed a commitment to ensuring that their younger diners' expectations and health needs are met. A third time finalist, and now a winner in this category, The Brompton satisfied judges with its meal and drinks selections helping to promote healthier options. Monday to Thursday from 5.30pm and 6.30pm kids can eat free and their menu includes kid's colouring activities ensuring the adults have time to enjoy their meals.

**RESTAURANT – ACCOMMODATION DIVISION - Mount Lofty House, Hardy's Verandah Restaurant**

This multi award winning venue continues to exceed with wonderful cuisine, stunning wine list, warm ambience and exceptional service. Each course is beautifully explained and includes the provenance of produce and sound knowledge of the chef's philosophy. All staff are incredibly well versed and trained to have a thorough understanding of all dishes. There is fine attention to detail down to the use of a variety of local produce and even the crockery. The wine list is a great showcase of South Australia.

**RESTAURANT – GENERAL DIVISION METROPOLITAN - Electra House Hotel**

Located on the first floor of Electra House Hotel, Level One is an award-winning Modern Asian shared-plates restaurant. It delivers delicious, creative and surprising dishes, whilst providing an exceptionally high level of customer service and a welcoming comfortable environment.

The dishes on the menu are designed to be shared, with an emphasis on generous portions, bold flavours and local produce wherever possible. Regular review keeps the menu current and seasonally at its best. Dedication to customer service and staff training is evident.

**BAR PRESENTATION & EXPERIENCE – COUNTRY - Mount Gambier Hotel**

The Mount Gambier Hotel or the 'G' as it's affectionately known by the locals, has been popular with locals and tourists alike since opening in 1862. Offering extensive food and beverage options and entertainment, the Mount Gambier Hotel is one of the most popular venues within the town.

Regular promotional activity within the Mount Gambier Hotel ensure they remain an extremely competitive and popular establishment within the community. The team pride themselves on offering an extremely high standard of service. Extensive training is also given to all staff in the Hotel Management Plan and RSA expectations and procedures.

#### **BAR PRESENTATION & EXPERIENCE – METROPOLITAN**

**Crafers Hotel (Joint Winner)**

**The Exchange, Gawler (Joint Winner)**

The Crafers Hotel is a stylish and quirky collaboration of old and new, celebrating natural materials with unquestionable commitment to quality. Their philosophy is to create a warm, welcoming and memorable pub atmosphere combined with a contemporary experience. They have a wide range of beers and spirits on offer along with their very extensive wine list. Customer service is on point and the overall experience in the Crafers is impressive and memorable. This is a return-to destination, even if it isn't your local.

The Exchange, Gawler offers a satisfying bar experience across two renovated areas. With exceptional customer service at its core, the Exchange is well presented and very popular with locals. Saturday night cocktails are a feature and being on the Barossa's doorstep, SA wines are well represented. Carlton Draught tank beer offers a unique brewery direct product ensuring freshness and quality. A terrific venue all round.

#### **OUTDOOR OR NON-ENCLOSED FACILITY - Feathers Hotel**

The refurbished Feathers Hotel Terrace has created a whole new dimension to this historical landmark. Its open modern design and welcoming feel has ensured it appeals to a wide demographic. It's a popular all-weather area, whilst being comfortable and inviting. It encompasses a wide range of spaces on different levels with clever features. It interacts with the surrounding hotel and creates a flow between the spaces. With a generous beverage selection, friendly food options and excellent service the Feathers is a clear winner in this category.

#### **LIVE MUSIC VENUE – METROPOLITAN - The Gov**

The Gov has an amazing 10 State Awards and 2 National Hotel Awards.

The Gov really is Adelaide's home of live and original music in South Australia. Last year more than 50,000 people attended shows at the Gov. This included 60 International touring artists. They also participate in Adelaide Fringe, Umbrella Winter City Sounds and Guitars in Bars - and not to forget the local artists who play in the front bar. The food is great, and the service is excellent, making The Gov an all-round winner.

#### **LIVE MUSIC VENUE – COUNTRY - Pretoria Hotel, Mannum**

Located on the iconic riverbanks of the River Murray, the Pretoria Hotel in Mannum continues to host an extensive list of bands, duos, soloists and comedians, becoming a well-known venue for live music and entertainment. It's one of the very few venues that you can simultaneously enjoy majestic river views and a variety of live acts. The 300 seat Riverview Bistro & Bar hosts their main dining area and majority of entertainment, with the transition from one to the other being seamless.

The Pretoria Hotel also offers pub style accommodation allowing booked entertainers and travellers the opportunity to stay locally, enjoy a full night's entertainment and explore Mannum for a weekend.

## **ENTERTAINMENT VENUE - Arkaba Hotel**

The iconic Arkaba Hotel was designed from the ground up as a dedicated entertainment venue, with 3 areas hosting live music, DJs, comedians and more. The versatility of the Top of the Ark allows set up in a 'nightclub' configuration for 600 patrons, theatre style seating for 400 patrons or cabaret tables and chairs for 300 patrons. The Arkaba Lounge Bar plays host to regular soloists, duos and bands and Sportys Bar + Arena hosts Adelaide's best party bands every Saturday night, with up and coming soloists booked every Friday.

Bringing the best mix of entertainment from Adelaide, Australia and around the world to their appreciative audience, the Arkaba Hotel lives and breathes to entertain.

## **SPORTING ENTERTAINMENT VENUE - Warradale Hotel**

The Sporting coverage at the Warradale Hotel extends from its impressive dedicated Tavern Bar to its Beer Garden offering a seamless link with hospitality and sports entertainment. The Tavern Bar offers everything sporting with 23 LED screens, wagering, lotteries and Foxtel providing coverage from anywhere in the world. Of course, the hotel supports local sports groups including Footy, Cricket, Rugby, Lacrosse, Basketball, Bowls, Surf Lifesaving, Diving and water polo to name a few.

## **COMMUNITY SERVICE & SUPPORT - Vine Inn Barossa**

While the operation of the Vine Inn Barossa is a key priority, so is its involvement in a wide range of community interests. Support of sporting institutions, addressing social issues, offering educational support and providing local employment is integral to its philosophy. The staff at the Vine Inn are also committed to community issues. They offer support to local organisations through financial support and the provision of hotel facilities at no charge to accommodate meetings and events. Fundraising is integral and the Vine Inn has injected over \$100,000 cash back into the local community.

## **MARKETING & PROMOTION – GENERAL DIVISION - Ramsgate Hotel**

### *Duke of Brunswick Hotel – Judges Commendation*

In a dynamically changing market, the Ramsgate Hotel has proven that a new renovation is not always the best pathway to see such dramatic growth. The hotel has continued to thrive on the back of well thought out products, events, campaigns and ultimately a marketing plan that is key to this success. Good market research and strategy, measure and review are the basis for impressive cut through. They have engaged every level of marketing available to assist this process in full. This has seen the hotel embark on an unmatched level of marketing and promotion.

## **TOURISM & REGIONAL PROMOTION - Innamincka Hotel**

The Innamincka Hotel lies in one of the most remote settlements in Australia, 1,065 km north-east of Adelaide. The hotel is 70% of the entire town, and therefore dependent on the appeal and draw of the region. From 2016 they implemented a marketing and tourism promotion plan, including their other hotel site at Birdsville in QLD, to draw people to the hotel and regions. They have grown their audience significantly through a well thought out social media campaign and work closely with state and national tourism commission and regional media outlets. Hotelier and General Manager Jo Fort is involved in many tourism organisations in regional SA and QLD and pioneered the SA regional destination venture known as the 'Outback Loop' – promoting South Australia to the world.

## **ENVIRONMENTAL & ENERGY EFFICIENCY PRACTICE - Uraidla Hotel**

### *Electra House Hotel – Judges Commendation*

The Uraidla Hotels philosophy of sustainable living can be seen in every aspect of their business. From pre-loved décor and up-scaled furniture, to the locally sourced menu, to the extensive veggie gardens that supply much of the hotel's produce, to the hotel's chickens that supply eggs and the hotel's bees that supply honey. The hotel's mission is constant improvement in environmental consciousness by increasing self-sufficiency and recycling and reducing the amount of waste to landfill. The Uraidla has also installed a 150,000 litre capacity water tank on its property to supply the hotel's fire hydrant and for CFS use – this is important for the community as the Uraidla main street has no firefighting water supply or hydrants.

## **GAMING VENUE – COUNTRY - Park Hotel, Mount Gambier**

The Park Hotel in the picturesque city of Mount Gambier offers 38 of the latest gaming machines and comfortable atmosphere. The professional team take pride in all facets of gaming, including a high level of customer service as well as providing a warm and friendly atmosphere for their patrons. The gaming room has a detailed 'Responsible Gambling Document' detailing the codes of practice, and guidelines on how to implement them. Since the implementation of Hotels Responsible Gambling Early Intervention Agency, the Park Hotel gaming staff have developed a good relationship with their Gaming Care Officer who is in regular contact.

## **GAMING VENUE – METROPOLITAN - Mawson Lakes Hotel**

The Mawson Lakes gaming lounge is spacious with a contemporary feel. It has 40 of the latest and most popular gaming machines to allow for the ultimate customer experience. Their focus has been on providing the best customer and responsible service possible. The Mawson Lakes gaming bar is dedicated to offer a range of tap beers, spirits, wines and non-alcoholic beverages with cleanliness as a focus. They aim to offer a fun, enjoyable, controlled, hospitable room for everyone to feel welcome. Staff follow responsible gaming practices and engage well with AHA|SA's Gaming Care.

## **TAB LICENSED VENUE - Marryatville Hotel**

The Marryatville Hotel has a friendly bar with great TAB Lotteries and Keno facilities and is the inaugural winner of Best TAB Licensed Venue in SA. Customer service at the Marryatville is a standout. They provide terrific customer engagement, have good access to terminals & info screens, creating a pleasant punting experience. This is shown through a high turnover and return patronage. The recent TAB promo initiative the 'All Star Mile' was successfully delivered by the venue. The Venue Manager and staff are always across compliance and responsible wagering matters and engage well with TAB representatives.

## **MEETING & EVENTS VENUE – SPECIALIST & ACCOMMODATION DIVISION - Adelaide Oval**

Catering for groups ranging in size and up to 3,000 people, Adelaide Oval utilises its technologically advanced facilities to effortlessly cater for an array of events ranging from corporate lunches, meetings through to cocktail parties, gala dinners, weddings and international conferences. Functions and events are built on a premium food and beverage offering, and at the heart of this is a focus on using South Australian produce. Each year, \$15M of produce sold at Adelaide Oval is farmed, fished, packaged or produced in South Australia. A great showcase for South Australia.

## **MEETING & EVENTS VENUE – GENERAL DIVISION - Lion Hotel, North Adelaide**

### *The Highway – Judges Commendation*

The Lion Hotel continues to excel in functions and events. This is a polished venue offering a diverse range of event spaces from an intimate dinner for 6 to a banquet for 100. Food and beverage options are amazing, and customer service is discreet and efficient. This is an elegant venue that ensures all those ‘special needs’ are met.

### **RETAIL OUTLET**

#### **East End Cellars (Joint Winner)**

#### **The Pickled Duck (Joint Winner)**

EEC has established itself as the preeminent wine cellar in the CBD with one of the largest ranges of local, national and international selections of wine, beer and spirits. It has redefined the retail experience. Its commitment to quality and customer service is paramount - for both on and off-premise trade. Customers are looking for an interactive experience and East End Cellars delivers.

The Pickled Duck at the Modbury Plaza Hotel is a well-presented outlet we would all like to be our local. It offers a great range of products and purpose built tasting and display areas, which is an interesting variation to the standard Thirsty Camel bottle shop. Being adjacent to the Bistro patrons can carry on their favourite wine selection. It has terrific customer service and overall it provides an excellent shopping experience.

### **SMALL VENUE - Clever Little Tailor**

One of Adelaide’s first official Small Venue licenses, The Clever Little Tailor was the one to start it all on Peel Street. A superb venue with a great offering, it has a great range of wines, beers and spirits and the bar staff are very knowledgeable on all their products and eager to please and make you feel very welcome.

### **REDEVELOPED HOTEL – METROPOLITAN**

#### **Sparkke at the Whitmore (Joint Winner)**

#### **V Hotel, Virginia (Joint Winner)**

Sparkke at the Whitmore is a dynamic venue that has transformed one of the city’s oldest hotels into an exceptional brewpub, with spaces for every mood and a focus on keeping people safe while they enjoy themselves. The efficient redevelopment and design have upped the hotel’s capacity from 245 to 636 patrons adding two unique function rooms and a rooftop bar and herb garden. They have achieved an interior balance that reflects Sparkke’s branding and celebrates traditional elements of the hotel, resulting in a “industrial chic” design.

The redevelopment of the old Wheatsheaf Hotel, Virginia into the V Hotel takes design cues from industrial architecture. The layout is well thought out and delivers an efficient and comfortable building for patrons and staff. The use of visual concepts including wall murals, signage and artwork enhances the redevelopment. All areas of the Hotel have benefitted from the redevelopment with growth in all drivers, especially in food and retail.

**STAFF DEVELOPMENT & TRAINING - GENERAL DIVISION - South Eastern Hotel, Mt Gambier**

The South Eastern Hotel employs 58 staff and caters for the local community and many travellers. Their aim is to become the most revered leader in hospitality. A strong focus has been to train, educate and invest in the team and employees. Training is a challenge for regional areas. The South Eastern Hotel has a clear organisational structure. This also enabled hotel management to identify appropriate training goals to ensure the hotel's employees had access to training skills required for their specific roles, responsibilities and aspirations. It also enabled the hotel to identify those employees seeking a career within the industry and to approach them professionally by providing staff with clear management.

**HOTEL INDUSTRY RISING STAR AWARD - Beach Hotel, Seaford - Jessica Rugless**

Well done to Jessica on winning this prestigious award. The judges commended her personal dedication to the success of the Beach Hotel and her leadership and commitment. Entrants in this award must be aged 30 or younger and in a management position in a hotel. The judges decided on the winner by considering the entrants' knowledge, expertise, interest, involvement and ambitions in the hotel industry. Jessica will now go forward to the AHA National Awards to be held in Queensland in September.

**BEST OVERALL HOTEL - Crafers Hotel**

This incredible renovation of a historical but aged hotel into an Adelaide Hills gem has positioned the Crafers as South Australia's Best Overall Hotel again for 2019. This is off the back of winning Best Overall Hotel in SA and Australia in 2018. The Crafers ticks all the boxes with exceptional dining, bar and accommodation facilities whilst also paying much attention to staff training and customer service. Its continued growth and popularity prove it's a destination for patrons and popular with local trade. A wonderful vision from the owners and staff who have delivered a worthy leader amongst its peers, this is an icon of the South Australian Hotel Industry. Congratulations to the Crafers Hotel.